

Request to School Tour Guides

Recently, there have been many cases of school tour groups violating museum rules. We would like to request that all tour guides contact the museum in advance regarding school visits, and remind students of appropriate behavior inside the museum. Thank you for your cooperation.

Museum Rules and Guidelines



No eating or drinking in the museum (including sweets and chewing gum) except in designated areas (open café).



Do not touch the museum exhibits.

Excludes selected exhibits in the Cultural Exchange Exhibition on the fourth floor.

Do not touch the glass of the display cases.

Do not put items on the display cases.



No running in the museum.

No playing on the escalators.



Photography or video recording is strictly prohibited in the exhibition halls unless otherwise indicated. This applies to all devices with recording functions (mobile phones and tablets).



Please turn off mobile devices or switch them to silent mode, and refrain from using them in the museum.



Please speak softly in the museum.



Please be considerate to other visitors by making as little noise as possible with your shoes.



Only wooden pencils may be used in the exhibition halls.

Visitors who violate these rules may be asked to leave museum premises.

Other points to note:

- Please leave long umbrellas in the umbrella stands located on the first floor outside the museum. Please fold collapsible umbrellas and place them inside your bags.
- The museum does not make announcements for tour groups. Please decide on a meeting time before entering the exhibition halls.
- Please be considerate of other visitors when meeting up with your tour group. You may approach the museum staff should you require assistance. Please also refrain from gathering at the entrances to the exhibition halls on the third and fourth floors as space is limited.
- A maximum of 70 visitors are allowed inside the Ajippa Interactive Exhibition Gallery located on the first floor. While reservations are not required, large tour groups may be subject to entry restrictions.

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